



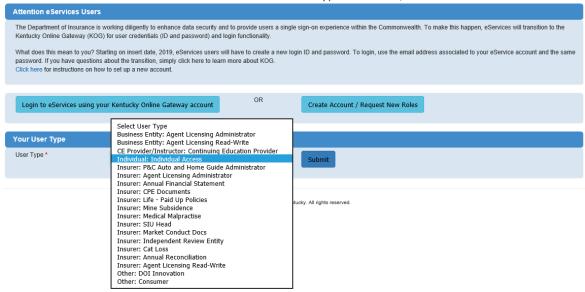
eServices Account Creation for Individuals

This process should be used by Individuals who created a Kentucky Online Gateway (KOG) account and have permission issues. To learn more about KOG, click here.

- Access the Department of Insurance's (DOI) eServices Login Page
 - 1. Click here to access the login page.
 - 2. Click "Create Account / Request New Roles."



3. Select "Individual: Individual Access" from the User Type selection, then click "Submit."



4. Select "Citizen or Business Partner" from the "I am a" screen and click "Sign In." and login to KOG.

Welcome to the Kentucky Online Gateway



5. Enter your information in the eServices User Matching screen and click "Submit." This process will attempt to locate your previous eServices account and grant your new KOG account the previously assigned access.

*First Name	
*Last Name	
*Date Of Birth	
*Last 4 Of SSN	
	Previous Submit

The eServices menu will display after a successful match.



If you have more than one system associated with your account, a list of applications will display on the MyKY page.

